

STAR CODES SUPPORTED BY ALIANZA

Alianza supports a variety of actions performed via the TUI (Telephone User Interface) using star (*) codes. The star codes can be customized globally for each partition. Please contact your Alianza account manager to request changes on your star codes.

Supported Actions

Dialing/Call Waiting/Caller ID

Access/*xx code	Feature Name
*98	Voicemail Management
*69	Last Call Return
*70	Disable User Call Waiting Next Call
*43	Call Waiting - Enable
*44	Call Waiting - Disable
*65	Enable User Caller ID Next Call
*67	Block User Caller ID Next Call

Call Forwarding

Access/*xx code	Feature Name
*72	User Call Forward All
*90	User Call Forward Busy
*92	User Call Forward No Answer
*94	User Call Forward Out of Service

Other Services

Access/*xx code	Feature Name
0	Operator Services (0)

Access/*xx code	Feature Name
211	US Non-Emergency Services (211)
611	Customer Service (611)
711	Telecommunications Relay Service (711)
811	Canadian Health Services (811)
911	Emergency Services (911)

User Call Screening/Do Not Disturb

Access/*xx code	Feature Name
*77	User Call Screening Anonymous Block
*95	User Call Screening Anonymous Block w/Message
*87	User Call Screening Anonymous Allow
*60	User Call Screening Add Custom Caller Block
*58	User Call Screening Add Custom Caller Block w/Message
*59	User Call Screening Add Custom Caller Allow
*63	User Call Screening Add Custom Caller Forward
*64	User Call Screening All Other Callers Block
*84	User Call Screening All Other Callers Allow
*78	User Do Not Disturb Enable
*79	User Do Not Disturb Disable

Account Call Screening

Access/*xx code	Feature Name
*41	Account Call Screening - All Other - Callers Block
*42	Account Call Screening - All Other - Callers Allow

Access/*xx code	Feature Name
*45	Account Call Screening - Add Custom Caller - Block
*46	Account Call Screening - Add Custom Caller - Allow
*47	Account Call Screening - Add Custom Caller - Block w/Message
*48	Account Call Screening - Anonymous Caller - Block
*49	Account Call Screening - Anonymous Caller - Allow
*50	Account Call Screening - Anonymous Caller - Block w/Message